

When we serve together in harmony, we make sweet music!

Helena, Montana

March 8 - 10, 2017 Carroll College



Agenda-at-a-glance

3			
Wednesday, Ma	arch 8	Carroll College	
1:00pm	Doorsteps to Backpacks: city-wide food drive Kick-off with First Lady Lisa Bullock Bruce Day, Executive Director Helena Food Share		
5:00pm	Service Project Reflection and Pizza		
Thursday, Marc	ch 9	Carroll College	
8:00am	Registration begins		
9:00am	Symposium Welcome Governor Steve Bullock Introduction by Dan Ritter, Executive Director, Governor's Office of Community Service		
10:00am	Concurrent Breakout Sessions		
11:00am	Jason Smith,	ns in Montana for of Indian Affairs	
12:00pm	Lunch		
1:00pm	Regional Netv	vorking Plenary Session	
2:40pm	Concurrent Bro	eakout Sessions	
3:30pm	Break		

Thursday, March 9 continued		
3:45pm	Concurrent Breakout Sessions	
4:35pm	Break	
4:45pm	Concurrent Breakout Sessions	
5:35pm	Break	
5:45pm	Dinner	
6:30pm	Symposium Keynote Shannon Stober, Verve Exchange Introduction by Lt. Governor Mike Cooney	

Friday, Marc	h 10 Carroll College	
8:30am	Arrival	
9:00am	Morning Plenary Allan R. Scott, Helena Symphony Orchestra Maestro	
9:30am	Break	
10:00am	Whole Community Disaster Simulation Megan Helton, Disaster Specialist	
12:30pm	Lunch and Closing	
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Symposium Guidelines

Schedule and Attendance

Please be on time. You are required to participate in sessions for the whole Symposium. If a situation arises where you cannot attend a session, please notify your program staff.

Respect

Please avoid private conversations during speakers and presentations. Please silence cell phones and mute laptop/tablets during sessions.

Resources Table

Visit the table for session handouts and other important materials!



March 9, 2017

Greetings! Welcome to the 8th annual ServeMontana Symposium!

This year we will come together to learn, meet new people and celebrate *Montana:* A *Symphony of Service*. By helping attendees deepen understanding of Montana's diverse people and places, and explore how the dual mission of AmeriCorps impacts communities and individuals, we will see that all of us are needed to make the sweet sounds of service. During keynote speakers' presentations, breakout sessions, and group activities we hope you will appreciate your role in service and that the positive impacts for tomorrow depend on each of us, today. We strongly encourage you to use the Symposium to explore new subjects, reflect and make new friends. Please enjoy the Regional Networking session and remember to reflect on our collective impact as a result of the *Doorsteps to Backpacks* citywide food drive.

The ServeMontana Symposium would not be possible without our professional speakers, longstanding sponsors and remarkable staff. We thank them for giving their time and resources to make this Symposium a success. Most importantly, we thank you for being here, and for your service to Montana!

Sincerely,

Dan Ritter

Karin Olsen Billings Commission Chair

Executive Director

The Governor's Office of Community Service and the Governor-appointed Montana Commission on Community Service were created in 1993 to promote and expand national service and volunteering in Montana.

Montana Commission on Community Service

Karin Olsen Billings, Chair, Helena Kevin Myhre, Vice Chair, Lewistown Holter Bailey, Missoula

Danette Rector, *Missoula*Barbara Braided Hair, *Lame Deer*Jackie Girard, Ex-Officio, *Helena*

Jim Larson, *Billings* Rebecca Harbage, *Helena* Heather Margolis, Helena
Doug Mitchell, Helena
Wendy Nicolai, Helena
Sandra Jones, Roundup
Chantel Scheiffer, Bozeman
Julie Seedhouse, Billings
Charles Wetherington, Billings

Governor's Office of Community Service Staff

Dan Ritter, Executive Director Sunni Hitchcock, Finance Manager Sarah Sadowski, *Grants Manager* Kris MacIntyre, *Program Assistant*

Symposium Welcome

Campus Center, Thursday, March 9, 9:00am

Governor Steve Bullock

Steve Bullock, Montana's former attorney general, was elected Montana's 24th governor on November 6, 2012. Bullock, 48, has made better jobs, better education and a more effective government his top priorities. Bullock was born in Missoula and raised in Helena. He attended public schools graduating Helena High School



in 1984. He received his undergraduate degree from Claremont McKenna College and his law degree with honors from Columbia University Law School in New York. Bullock and his wife Lisa have three children: Caroline, Alexandria and Cameron.

Introduction by Dan Ritter,
Executive Director
Governor's Office of Community Service



Dan is a Helena native and Carroll College Alum! Dan volunteers locally with the Holter Museum of Art's Board of Directors and enjoys spending time at Flathead Lake. Dan brings business and leadership experience to the office, as he was a realtor, worked Legislative Sessions, and has managed and owned a small business. Dan accepted the Governor's

appointment to serve as Director in 2013.

Symposium Keynote

Campus Center, Thursday, March 9, 6:30pm

Shannon Stober, Verve Exchange

Shannon Stober, The Verve Exchange, is a recognized leader in delivering high-impact learning experiences for diverse customers. Shannon has spent the past ten years traveling the state of Montana working with emerging young leaders from diverse sectors, including National Service participants! Shannon is a two term AmeriCorps VISTA Alum, worked as Statewide Training Officer for the Governor's Office of Community Service, as



Program Manager for the Montana Campus Compact and as Director of Programs for the Montana Conservation Corps. In 2015 Shannon launched Verve Exchange and has been in high demand since!

Introduction by Lt. Governor Mike Cooney



Mike Cooney became Montana's 32nd Lieutenant Governor in January 2016 when appointed by Governor Steve Bullock. Mike is a long time public servant and elected official, having served in both houses of the Montana legislative branch and three terms as Secretary of State prior to being selected as Lieutenant Governor. He graduated from Butte High School and earned a bachelor's degree in 1979 from

the University of Montana.

Plenary Sessions

TRIBAL RELATIONS IN MONTANA

Jason Smith, Governor's Director of Indian Affairs Campus Center, Thursday, March 9, 11:00am

Montana is home to 7 Indian Reservations and 12 tribes. Developing cultural understanding and improving state-tribal relations is critical to addressing needs on Indian Reservations. Learn from Jason Smith, Campus Corps AmeriCorps alum (06'), about best practices for serving Indian Country. This plenary session will provide valuable and historical information about Montana's



indigenous peoples, as well as current and pressing issues in Indian Country.

REGIONAL NETWORKING

Campus Center, Thursday, March 9, 1:00pm

Are you ready to get out and explore Montana? Do you want to learn more about your community and how to stretch your stipend? Do you need help with your next service project? This session will give you the chance to meet with other members from your geographical region and to share information about your service, community, and adventures in Montana.

MORNING PLENARY Maestro Allan R. Scott Campus Center, Friday, March 10, 9:00am

Philadelphia and Helena Symphony Conductor Allan R. Scott has been noted as one of North America's most dynamic



figures in symphonic music and opera. Maestro Allan R. Scott presents *A Symphony of Service*, addressing how investing in service today ensures the essential leadership that emerges in our communities in the future. Like a symphony orchestra, a community thrives when different ideas, people, and values unite to create something greater than ourselves. From the differences between power and leadership, to creative and strategic thinking, serving, as with a symphony orchestra's music-making, can change lives.

Whole Community ______ Disaster Simulation

Campus Center, Friday, March 10, 10:00am-12:30pm

An interactive, role playing activity that demonstrates the whole community aspect of disaster response and recovery



- * Do you know what to do when disaster strikes?
- * What skills do you have that may be useful during an emergency situation?
- * What community organizations and agencies are active during disasters here in Montana?
- * What can you do to prepare yourself and your neighbors for emergencies and disasters of all types?

The purpose of this simulation is to provide you a *small* taste of the roles that community members may fill following a major disaster. You will find that the whole community is involved and affected because all disasters start and end locally. It is important that *everyone* is prepared and knows what to do in the event of a disaster. Are you ready?

30 min – Briefing period, get into your role

60 min - Active simulation - tornado scenario

60 min – Review and debrief

Objectives for participants:



Realize the importance of being personally prepared



Understand the multiple organizations involved in disaster response and how you can become involved



Learn the process of recovering from a disaster



Concurrent ___ Breakout Sessions

Thursday, March 9

PROVIDING HARMONY FOR VETERAN SERVICES Steve Garrison & Brandy Keely / MT Joining Community Forces O'Connell 101, 10:00-10:50am

Montana Joining Community Forces focuses on providing veteran services in one central location to make it easier for our returning soldiers to integrate back into our communities. In this session, we will discuss existing veteran services and how these services can be improved to help veterans and their families.

MEASURING POVERTY: AN IMPORTANT ISSUE Joel Schumacher / Montana State University Extension O'Connell 102, 10:00-10:50am

Reducing poverty, limiting the negative impacts of poverty and helping individuals out of poverty are common goals for many policy makers at the federal, state and local levels and some non-profits. Measuring poverty is key to understanding the effectiveness of policies and programs.

WHY WE SERVE: A DISCUSSION ON THE FUNDAMENTAL REASONS SERVICE BENEFITS EVERYONE Roch Turner / U.S. Navy veteran & AmeriCorps alum O'Connell 107, 10:00-10:50am

Former Franklin Project Ambassador for the Aspen Institute, Roch Turner, will give an in-depth understanding of how service benefits national service members, community volunteers, and their recipients.

THE SEGAL AMERICORPS EDUCATION AWARD: HOW TO GET THE MOST OF YOURS

Josh Vanek / Montana Campus Compact Network Director All Saints Hall, 10:00-10:50am

AmeriCorps and VISTA alums receive an AmeriCorps Education Award as a benefit for successfully completing a term of service. We'll explore "how-tos" of maximizing an Ed Award, including Matching Institutions both in Montana and nationally, the Employers of National Service benefit and Non-Competitive Eligibility for federal positions.

CULTURALLY RESPONSIVE SERVICES IN MONTANA'S INDIAN COMMUNITIES

Veronica Willeto & Nona Main / MBI Indigenous Consultants O'Connell 101 2:40-3:30pm

Montana is home to 7 American Indian reservations and 12 tribes. Participants in this session will learn and reflect on common misconceptions about American Indians, receive a historical and cultural overview, and tips on how to be culturally-responsive when working in American Indian communities.

COMMUNITY RADIO AS A TOOL FOR SOCIAL JUSTICE Clark Grant / Butte America Foundation O'Connell 102, 2:40-3:30pm

Want to learn a new and effective tool for volunteer management, non profit administration and community building? This presentation covers the tenets of non-commercial broadcasting in Montana, including the construction and innovation of new Low Power FM stations popping up around the state and how you can utilize radio as tool in your service.

CYCLE OF AMERICORPS SERVICE Shannon Stober / Verve Exchange O'Connell 107, 2:40-3:30pm

What legacy do you wish to leave from serving? In this session, participants will characterize the developmental levels within the cycle of service, assess their current developmental stage, and develop tools to predict, navigate, and reflect upon their service experience.

VALUES, PRIORITIES, & COMMUNITY COLLABORATION Megan Helton / Nontraditional Educator

O'Connell 106, 2:40-3:30pm

National Service members serve in diverse communities across Montana. In building consensus and support for their projects members face collaboration challenges. In this session, participants will reflect on their values and decision making as well as how to interact across priority lines.

MONEY MATTERS: LIVING ON AN AMERICORPS STIPEND AND BEYOND!

Summer Red / Financial Literacy Program Manager, Rural Dynamics All Saints Hall, 2:40-3:30pm

How confident are you in your credit? Need more information on student loans? Do you know what you want to do in your life after AmeriCorps (and, more importantly, how to pay for it)? We'll discuss the basics of budgeting, do a little future planning, and have plenty of time to answer all of your questions about finances for now and for life!

SYNTHESIZING SERVICES FOR MILITARY AFFECTED FAMILIES Tabitha Garvin-Betancourt /MT National Guard Family Programs O'Connell 101, 3:45-4:35pm

Montana has one of the highest per capital ratios of veterans, yet less than half are accessing VA services. We will highlight high risk factors associated with military service, build sensitivity regarding military cultures and offer tips on how to work with those affected by military service.

LEGAL ENSEMBLE: A CONTINUUM OF SERVICES Nolan Harris / Montana Legal Services Association O'Connell 102, 3:45-4:35pm

This session will highlight local and statewide services that are available to low income Montanans living in rural areas that often have limited access to legal resources.

FINDING PURPOSE IN NATIONAL SERVICE Erin Barstow / Montana Campus Compact O'Connell 107, 3:45-4:35pm

The road to success is determined not just by what you give through your service, but what you get from your experience. We will discuss how we find meaning in our work and personal lives and how to move forward with purpose.

COLLECTIVE IMPACT IN MT: RAISING VOICES IN HARMONY FOR MEANINGUL COMMUNITY CHANGE Deb Halliday / Halliday & Associates O'Connell 106, 3:45-4:35pm

In this session, we will learn about the five core components of collective impact and explore tools to help connect theory to practice. Understanding collective impact can enhance skills of community organizers and help to structure community coalition work.

MONEY MATTERS: LIVING ON AN AMERICORPS STIPEND AND BEYOND! *Duplicate Session Summer Red / Financial Literacy Program Manager, Rural Dynamics All Saints Hall, 3:45-4:35pm

How confident are you in your credit? Need more information on student loans? Do you know what you want to do in your life after AmeriCorps (and, more importantly, how to pay for it)? We'll discuss the basics of budgeting, do a little future planning, and have plenty of time to answer all of your questions about finances for now and for life!

YOUR MISSION IN 30 SECONDS

Ken Soderberg & Pat Doyle / Montana State Parks AmeriCorps O'Connell 101, 4:45-5:35pm

Communicating the value of your service is a vital part of helping people understand the mission and goals of your organization. We will explore and apply key techniques and communication principals to help you create a personal message about your service that will resonate with the people you're talking to.

LEADERSHIP DEVELOPMENT IN YOUTH Brittney Barnett & Madie Padon / Montana Conservation Corps O'Connell 102, 4:45-5:35pm

Discussion on the importance of allowing youth to be in leadership roles, successes and failures we've encountered along the way, how to implement youth leadership strategies, how to engage youth in opportunities, discussion of the teen brain, and how you can make a message out of nearly everything.

INSTRUMENTS TO PURSUE A MEANINGFUL CAREER IN THE NONPROFIT SECTOR

Andrea Vernon / Montana Campus Compact O'Connell 107, 4:45-5:35pm

A brief overview of the nonprofit sector, covering different types of organizations found in the sector and the variety of services they provide in communities.

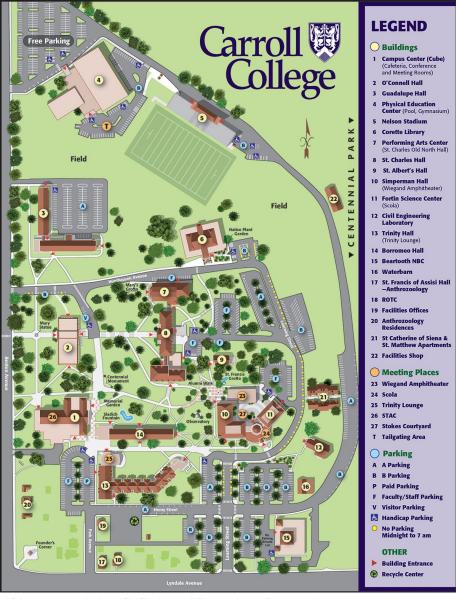
NAVIGATING BIG SKY COUNTRY & WORKING IN NEW COMMUNITIES

Lucinda Morris, Evan Norman, Madison Boone, Emily Azevedo-Casey, Katie Mumford / Big Sky Watershed Corps O'Connell 106, 4:45-5:35pm

It is important that National Service members understand the various complexities and perspectives that are unique to the community they serve. We'll highlight helpful tips and personal experiences to better prepare members for living and working in new diverse settings.

COOKING ON A BUDGET Caitlin Coghlan & Marisa Kanemitsu / FoodCorps All Saints Hall, 4:45-5:35pm

Wondering how to eat healthy on an AmeriCorps Budget? Join Caitlin and Marisa to learn helpful tips on how to eat well for less and stay healthy during your service term!



*Please park in lots P, F, A, and B, or along Benton Avenue

^{*}Plenary sessions and keynotes will take place at the All Saint Hall in the Campus Center (1)

^{*}Breakout sessions will take place at O'Connell Hall (2) and the All Saint Hall in the Campus Center(1)

^{*}Lunches and dinner will be served in the STAC Dining Hall at the Campus Center (26)

AmeriCorps Programs in Montana

Big Sky Watershed Corps (BSWC)

BSWC AmeriCorps members serve to improve at-risk ecosystems at the headwaters of our nation's greatest rivers, and mobilize volunteers to



restore America's Great Outdoors. Big Sky Watershed Corps members serve statewide through a partnership with the Soil & Water Conservation Districts of MT, Montana Conservation Corps, and the MT Watershed Coordination Council. mtcorps.org/join/big-sky-watershedcorps-member/

Energy Montana Energy Corps

Corps Montana Energy Corps AmeriCorps members serve to address community energy needs by providing sustainable energy planning, education, hands on

energy assistance and community volunteer engagement.

energycorps.org

FoodCorps Montana

FoodCorps places 11 leaders in limited-resource schools where they conduct hands-on nutrition education, build and tend school gardens, and facilitate getting high-quality local food into public school cafeterias.

FoodCorps.org



Justice For Montanans Project (JFMP)

Montana Legal Services Association's JFM empowers income eligible citizens to

advocate for their legal rights and increase access to justice. AmeriCorps members perform direct services with clients, expand intake, aid in case management, develop outreach materials, address consumer needs, help survivors of domestic violence, and more. justiceformontanans.org

Montana Campus Compact (MTCC)

MTCC connects college student AmeriCorps members with First Generation College and lowincome Montanans, helping open the doors to postsecondary education. MTCC is an affiliate of



the national Campus Compact movement, with seventeen Montana colleges and universities actively engaging in community partnerships, service-learning, and volunteerism. Most of them match Segal Education Award! mtcompact.org/mtcc-americorps

Montana Conservation Corps (MCC)

MCC brings people together to serve on conservation projects develop as leaders and citizens. For over 20 years MCC uses the



power of service and crew dynamics to mobilize a new generation. MCC annually engages over 300 AmeriCorps members to live, learn, and serve outdoors while improving trails and habitat. mtcorps.org



Montana State Parks AmeriCorps (MSPA)

MPSA promotes healthy, active, and environmentally aware communities by enhancing park land, providing interpretive programs, building volunteer capacity, and strengthening community outreach. stateparks.mt.gov/

americorps/

Montana No Kid Hungry AmeriCorps

In Montana, more than 1 in 5 children struggle with hunger. Montana No Kid Hungry AmeriCorps increases participation in school breakfast programs. AmeriCorps members support students and schools so that No Kid Hungry becomes a reality.

AmeriCorps State Planning Grants in Montana

100 Fold Studio

mt.nokidhungry.org

100 Fold is a nonprofit architecture firm who plans to engage architects in AmeriCorps in order to provide innovative and affordable design services to eligible organizations and American Indian communities in Flathead and Lake Counties. 100foldstudio.org

Richland County Health Department

Richland County Health Department, through its Communities in Action project, plans to address the pressing needs in frontier and oil impacted areas of eastern Montana through AmeriCorps. richlandcountvhealth.org

Rural Dynamics, Inc. (RDI)

RDI is a statewide nonprofit. It offers an array of antipoverty services, and will use an AmeriCorps State planning grant in the focus area of Economic Opportunity, ruraldynamics.org



MONTANA

AmeriCorps*VISTA (Volunteers In Service To America)



Billings Metro VISTA Project (BMVP)

BMVP AmeriCorps VISTA serve with passion and commitment to mobilize local resources in Billings, MT and give people in poverty the tools they need to help themselves.ci.billings.mt.us

Montana Campus Compact (MTCC)



MTCC AmeriCorps VISTAs serve from Montana college campuses and in partnership with community & faith-based organizations, nonprofits and schools. MTCC VISTAs serve closely with community groups to address poverty problems involving housing, school performance, and hunger. mtcompact.org

Prevention Resource Center (PRC)



PRC connects communities, State Prevention Programs, and AmeriCorps VISTA statewide. Hosted nalthy People. Healthy Communities. by the Dept. of Public Health & Human Services, PRC VISTAs serve to keep children, communities and

families resilient against risks such as unintended & unhealthy pregnancies, child abuse & neglect, substances, crime and violence, and high school dropouts. PRC VISTA Project promotes the safety and well-being of all. prevention.mt.gov

Rural Dynamics Inc. (RDI)

AmeriCorps VISTA project is guided by the mission to bring financial security to all Montanans. VISTAs develop financial literacy programs, serve to increase access to affordable housing, and assist people to secure a meaningful income. RDI VISTAs partner with local agencies to reduce poverty and strengthen community volunteerism. ruraldynamics.org

AmeriCorps National Direct Programs in Montana

Equal Justice Works (EJW)

EJW AmeriCorps Legal Fellows expand legal resources in low-income and underserved communities and facilitate pro bono opportunities.



Elder Justice AmeriCorps provide legal services to citizens who have been victims of elder abuse, neglect, or exploitation, support professionals, lead know your rights sessions at senior centers, nursing homes, assisted living communities, and recruit & train pro bono attorneys. equaljusticeworks.org/post-grad/americorps-legalfellowships

Habitat for Humanity AmeriCorps

Through full-time service opportunities in communities across the U.S., Habitat AmeriCorps members serve in leadership roles on active build sites and in local Habitat offices, assisting families, volunteers and staff. habitat.org/volunteer/long-term-opportunities/americorps

Jesuit Volunteer Corps Northwest (JVCNW)

JVCNW engages 23 AmeriCorps members to serve in solidarity with high



need communities. Most members serve in rural towns to boost educational achievement among Native American children, while others serve in domestic violence shelters, mental health clinics, and other localities. JVCNW serves others, examines and acts upon the causes of social and environmental injustice, to promote peace, and to build a spirit of togetherness. jvcnorthwest.org



Mental Health First Aid Corps (MHFA)

MHFA Corps engages the Area Health Education Centers and community based organizations to support implementation of Youth Mental Health First Aid™ across the nation. AmeriCorps members are trained as YMHFA™ instructors and provide YMHFA™ certification classes for community members who work with youth. health360.org/mental-health-ac.html



Student Conservation Association (SCA)

SCA members serve with resource management agencies, earning skills and gaining experience, to make a contribution to our natural and cultural treasures. the SCA.org

<u>AmeriCorps NCCC in Montana</u>
National Civilian Community Corps (NCCC)

AmeriCorps NCCC Pacific Region

NCCC's mission is to strengthen communities and develop leaders through team-based national service. AmeriCorps NCCC Pacific Region Campus is based in Sacramento, CA and serves WA, OR, NV, CA, WY, MT, HI, AK, ID, UT, and the Pacific Territories. americorps.gov/nccc

NOTES

^{*}Visit serve.mt.gov for a list of speaker bios and session handouts after the ServeMontana Symposium



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